

## **BORGO PETRORO SAFETY PROTOCOL**

In compliance with the Covid-related Dpcm dated 22 July 2021, taking into consideration the new health and safety measures valid from 6 August 2021, we wish to inform all the guests of Borgo Petroro Country Relais that our facilities, rooms, restaurant and spa abide by the anti-contagion law.

As provided for by the latest Dpcm dated 24 November 2021, we hereby inform our guests that, starting from 6 December 2021, it is mandatory to own a "GREEN-PASS" certificate and ID to check in our hotel - our reception will verify their validity.

### **SAFETY MEASURES**

We have devised some specific regulations and basic guide-lines for each area of the Country Relais:

Disinfectant gel dispensers in all key locations.

Our staff will be wearing masks at all times.

Increased cleaning and sanitation services.

Our guests are required to wear face masks in all indoor communal areas.

Air exchange is guaranteed in all communal areas thanks to a specific certified ventilation system.

### **OUTDOOR SPACES**

The outdoor areas are the ideal place where to enjoy a relaxing and safe holiday.

The communal outdoor areas include the square, a large panoramic terrace, the olive grove and the cycling routes by the vineyards.

Borgo Petroro offers the chance to have an outdoor lunch in complete freedom.

### **RECEPTION**

To avoid any risk of infection, electronic payment and online concierge services are strongly advised.

Every object left in custody at the reception will be stored in appropriate bags.

Free time equipment, such as the e-bike, will be sanitised before and after each use.

### **BORGO**

Every room is sanitised with specific products and tools.

Every bed is provided with sheets and duvet bags; no cover or blanket.

Every bath-tub is sanitised with chlorine.

## **SPA**

Access is exclusive in order to guarantee safe wellness treatments.

Massages and treatments are performed in order to guarantee reciprocal well-being.

During body-treatments our guests must wear a face mask, which they do not need for face treatments.

All indoor and outdoor beds are properly distanced from one another.

## **RESTAURANT & BAR**

Our restaurant meets all distancing requirements.

Our menu can be seen online.

Each table and seat will be sanitised before and after each use.

We are here to answer any question you are willing to ask concerning our safety protocol.

We are happy to host you at Borgo Petraro Country Relais and help you live an unforgettable experience of total well-being.